

RESOLVE

The solution for home repair, restoration & renovation

POWERED BY 

LIMITED QUALITY ASSURANCE GUARANTEE

This Quality Assurance Guarantee ensures that all repair work related to

ALACRITY NUMBER
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will be **free from defects** resulting from faulty materials for a period of one (1) year or faulty workmanship for a period of three (3) years from the date of final completion of repairs as indicated on the executed Certificate of Satisfaction. If either the materials or workmanship fails to meet the quality generally accepted in the home repair business during the applicable time period, Alacrity Services, through the contractor or other designee, will remedy any departures from such standards.

This Quality Assurance Guarantee applies only to the repairs performed by the contractor assigned by Alacrity Services to the claim referenced above. It does not cover any other work performed by the contractor, including prior repairs, betterment, or subsequent unrelated damage or damage caused by misuse, neglect, or normal wear and tear.

This Quality Assurance Guarantee is not transferable and is restricted solely to the customer named in and the premises covered by the referenced claim. Any claim for repair under this Quality Assurance Guarantee must be made within the time periods set forth above.

HOW TO USE YOUR QUALITY ASSURANCE GUARANTEE:

1. If you have a concern about the quality of the materials or workmanship of the repairs covered by this guarantee, report it promptly to Alacrity Services at **(866) 953-3220**, extension 3113.
2. Alacrity Services or its designee will contact you within 5 business days of your report to address your concerns.

THIS QUALITY ASSURANCE GUARANTEE SHALL ONLY BE VALID UPON THE EXECUTION OF A CERTIFICATE OF SATISFACTION BY THE HOMEOWNER INDICATING THAT THE CONTRACTOR HAS COMPLETED THE WORK RELATED TO THE REFERENCED CLAIM. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.